July 23, 2024

Dear students, faculty, and staff,

In our continuing efforts to enhance cybersecurity, the Office of Information Technology (OIT) has activated Microsoft’s Defender Quarantine notifications feature. This feature automatically holds suspicious emails in quarantine until you can review them and either delete them or allow them into your inbox.

Quarantine email notifications provide another layer of defense against phishing, spam, and emails containing malware that can steal information or damage your computer.

These services have been quietly working in the background; however, you will now begin to receive notification from Microsoft Defender Quarantine (quarantine@messaging.microsoft.com) so that you can review and manage quarantined items.

How does it work?

Suspicious emails are placed in quarantine until they undergo review. You then have the option to either deliver them to your inbox as regular emails or delete them. You will receive periodic notifications about quarantined email that will look like the screenshot shown below.
Please remember:

- You’ll have the option to release emails into your inbox or delete emails; it is always important to fully verify an email is safe before releasing.
- There may be some emails in quarantine that require an administrator to approve their release; you’ll see the request release option in those cases.
- If you are unsure about whether an email is legitimate or not, you can submit a request to the OIT Service Desk to have the email reviewed before releasing it to your inbox.

Visit the OIT Microsoft Defender Quarantine webpage for more information about email security, adding addresses to your blocked or safe senders list, and using this added Microsoft Outlook feature. For additional questions about quarantine email notifications, please contact the OIT Service Desk.